Webex Hybrid Services

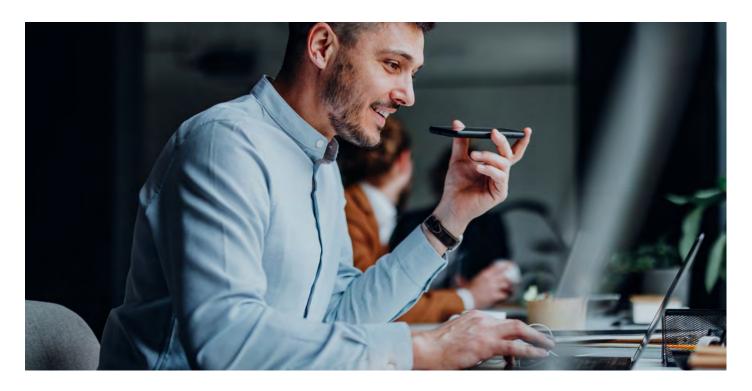## Enterprise communications and collaboration for the digital workplace

More and more organizations are choosing collaboration services from the cloud. Why? **Cloud services are easier and faster to deploy,** they don't require the upfront capital of on-premises systems and they can free up IT staff to focus on what matters most to the business.

Many organizations however, are unable, or do not want to move all their services to the cloud. Often, they are not ready to replace everything they have on-premises or they want to augment their current collaboration tools with those from the cloud. But having tools from both the cloud and the premises can create differing user experiences with tools that do not work together as one.

We solve this problem with Webex Hybrid Services. These services connect what you have on-premises, with Webex App in the cloud to provide a single, integrated experience. If you like the capabilities of the Webex App, you can integrate those capabilities with what you currently eploy on-premises for an even better end-user and administrator experience.

The Webex Hybrid Services are:

Call Service	Calendar Service
Directory Service	Media Service
Data Security	Single Sign on

Enjoy business benefits

Offering customers integrated communications touchpoints.

Compatible with Microsoft Exchange, O365, Active Directory and Google G Suite.

Use Hybrid Services to assist in your cloud migration at your pace.

Use Webex App as a phone system by using the calling capabilities of Cisco Unified Communications Manager.

Manage the encryption key system and other security-related functions from the cloud to your enterprise data center.

Hybrid Call Service

Hybrid Call Service is designed for organizations that already have, or would prefer to use, Cisco Unified Communications Manager for call control. The Webex App service is aware of all calls across the UC system and connects them so they work together. Capabilities include instant desktop sharing, the Webex App as a mobile client and integrated call history.

Hybrid Directory Service

Hybrid Directory Service connects Microsoft Active Directory to Webex App and enables a user to see all company contacts in the Webex App so that they can click to meet, message, or call. Provide user synchronization between Microsoft Active Directory and Webex App user management.

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Webex Hybrid Services let's you **add calling and enhance the meetings and messaging** capabilities of Webex App with your on premise services.

Hybrid Data Security

Hybrid Data Security moves the Key Management Service and other security-related functions to your enterprise data center, so nobody but you hold the keys to your encrypted content. By default, all Cisco Collaboration Cloud customers get end-to-end encryption with dynamic keys stored in the cloud KMS, in Cisco's security realm.

Hybrid Calendar Service

Hybrid calendar services integrates your Microsoft and Google calendars with Webex App. Hybrid calendar services automatically create a Cisco Spark space when scheduling meetings and makes it easier to schedule a meeting. Adding "@webex" to an Outlook or G Suite meeting invite will automatically schedule a meeting with join information in the meeting invitation.

Hybrid Media Service

Hybrid Media Service delivers a capability removing the deployment decision of premises versus cloud for Webex App meetings. It places the Webex App meeting engine on-premises to provide local media processing. The result is on-premises video quality and optimized Internet bandwidth, delivering simplicity, flexibility and rapid iteration of new functionality from the cloud.

Single Sign On (SSO)

Single Sign On (SSO) is supported by Webex Meetings and Webex App, allowing your users to use one set of login credentials (e.g., name and password) to access multiple applications within your organization. Webex Meetings and Webex App users will benefit from common login credentials eliminating further prompts when they switch applications during a session.

Why NTT Ltd.?

As the Cloud Communications division of NTT Ltd., we specialize in unified communications, Cloud Voice and digital events, delivering tailored end-to-end consulting, deployment, and managed services to empower businesses and enable their digital workplace transformation.

The cloud continues to transform how business is conducted, with more innovative technologies and services being developed each year. We not only understand the technologies, but more importantly, appreciate how they can be used to empower an agile enterprise.

Placing the user at the center of all we do has been highly successful for the companies we have helped build their unified communications platforms. Our solutions offer an end-to-end service. Our approach enables our clients to build the perfect systems for their business, knowing they have experts supporting them every step of the way.

Contact one of our team today

[Speak to an expert]